

Please give us your

Feedback



Gastroenterology CLINIC

"Digestive Health Care Specialists"

318.325.2634

Monroe • West Monroe • Ruston
www.gastromds.com

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Thank you for your

Feedback!



Gastroenterology
CLINIC

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Please check which location you were seen in: Monroe, La. West Monroe, La. Ruston, La.

Are you a: New Patient Returning Patient

Were you initially referred by:

- Referring doctor Friends or family Phonebook/Internet Insurance Plan
 Newspaper Advertising Other, please specify _____

Which provider did you see? Dr. Hinkle Dr. Smiarowski Dr. Richert Dr. Coon Dr. Levatino
 Kathryn LaBorde, N.P. Drew Rymill, N.P. Morgan Martin, N.P.
 Alisha Lee, P.A. _____

Please rate the following, based on your recent experience at our office:

1. Able to make an appointment easily and within a reasonable amount of time Excellent Good Fair Poor
2. Wait time during your visit at our office Excellent Good Fair Poor
3. Friendliness/courtesy/concern of the staff who provided your care Excellent Good Fair Poor
4. Overall experience during your visit Excellent Good Fair Poor

Please rate your Provider on the following:

5. Spent enough one on one time with you during your visit Excellent Good Fair Poor
6. Showed genuine care and concern for your medical problems Excellent Good Fair Poor
7. Listened to you carefully Excellent Good Fair Poor
8. Answered your questions in a way that you could understand Excellent Good Fair Poor
9. Seemed to be familiar with your medical history Excellent Good Fair Poor

Based on your phone contact with our office, how easy has it been for you to do the following?

10. Receive test results in a timely manner Excellent Good Fair Poor
11. Receive a return call from our nurses or scheduling department Excellent Good Fair Poor
12. Able to get immediate assistance, if needed, during regular business hours Excellent Good Fair Poor
13. Able to get assistance after regular business hours Excellent Good Fair Poor

I would or would not recommend this clinic to family and friends because: _____

Please help us improve our customer service by providing your suggestions here: _____
